

Appendix V: State Consumer Relief Information Iowa, Program to Date

CONSUMER RELIEF	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTAL CONSUMER RELIEF - ALL SERVICERS		
	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit	Aggregate Amount of Relief/ Benefit	No. of Borrowers	Average Amount of Relief/ Benefit
Completed 1st Lien Modification Forgiveness ¹	\$61,900	2	\$30,950	\$696,807	12	\$58,067	\$746,599	23	\$32,461	\$443,197	18	\$24,622	\$353,322	16	\$22,083	\$2,301,825	71	\$32,420
Completed Forgiveness of pre 3/1/2012 Forbearance ²				\$81,658	6	\$13,610	\$149,802	11	\$13,618	\$55,000	2	\$27,500				\$286,460	19	\$15,077
Completed 2nd Lien Modification Forgiveness ³	\$28,200	2	\$14,100	\$61,754	2	\$30,877	\$192,789	11	\$17,526							\$282,743	15	\$18,850
Completed 2nd Lien Extinguishments ⁴	\$298,027	9	\$33,114	\$8,498,500	303	\$28,048	\$964,764	32	\$30,149							\$9,877,697	349	\$28,303
Short Sales Completed/ Deficiency Forgiveness ⁵	\$423,401	10	\$42,340	\$5,766,582	144	\$40,046	\$631,954	11	\$57,450	\$2,147,289	57	\$37,672	\$1,626,822	23	\$70,731	\$10,596,048	245	\$43,249
Deeds in Lien Completed/ Deficiency Forgiveness ⁶																		
Enhanced Borrower Transitional Funds Paid by Servicer (excess of \$1,500) ⁷				\$182,686	30	\$6,090				\$87,480	12	\$7,290				\$270,166	42	\$6,433
Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien ⁸							\$13,382	2	\$6,691	\$20,000	3	\$6,667				\$33,382	5	\$6,676
Forbearance for Unemployed Borrowers ⁹																		
Deficiency Waivers ¹⁰																		
Forgiveness of Principal Associated with a Property When No Foreclosure ¹¹																		
Cash Costs Paid by Servicer for Demolition of Property ¹²																\$1,500	1	\$1,500
REO Properties Donated ¹³																\$262,925	5	\$52,585
Refinances Completed - Estimated Consumer Relief ¹⁴	\$157,588	2	\$78,794	\$261,570	9	\$29,063	\$2,716,087	68	\$32,001	\$2,110	1	\$2,110	\$5,344,797	124	\$43,103	\$794,2153	204	\$38,932
Total Consumer Relief	\$969,116	25	\$38,765	\$15,549,557	506	\$30,730	\$4,875,377	158	\$30,857	\$2,755,076	93	\$29,624	\$7,705,772	174	\$44,286	\$31,854,899	956	\$33,321
CONSUMER RELIEF - IN PROCESS																		
1st Lien Modification Trials Offered/Approved ¹⁵	\$51,759	1	\$51,759	\$2,116,982	40	\$52,925	\$862,440	26	\$33,171	\$1,398,639	35	\$39,961	\$744,042	32	\$23,251	\$5173,862	134	\$38,611
1st Lien Modification Trials Started/In Process ¹⁶	\$51,759	1	\$51,759	\$1,375,768	28	\$49,135	\$841,039	26	\$32,348	\$989,900	29	\$34,134	\$421,629	18	\$23,424	\$3,680,095	102	\$36,079
TOTAL CONSUMER RELIEF - ALL SERVICERS \$31,854,899																		

NOTES:

- Any differences in adding are due to rounding.

DEFINITIONS:

- Completed 1st Lien Modification Forgiveness represents finalized first lien principal reduction permanent modifications (including converted trial modifications).
- Completed Forgiveness of pre 3/1/2012 Forbearance represents forgiveness of deferred principal from pre-settlement permanent modification of first lien mortgages. This line is distinct from Completed 1st Lien Modification Forgiveness line item.
- Completed 2nd Lien Modification Forgiveness represents finalized second lien principal reduction permanent modifications.
- Completed 2nd Lien Extinguishments represents finalized second lien mortgage extinguishments, forgiveness of the entire balance and release of lien).
- Short Sales Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate short sale transactions and release of liens.
- Deeds in Lien Completed/Deficiency Forgiveness represents the forgiveness of first or second lien mortgage remaining balances to facilitate transactions in which borrower deeds the residence to Servicer/investor in lieu of foreclosure and release of liens.
- Enhanced Borrower Transitional Funds Paid by Servicer represents transitional funds in an amount greater than \$1,500 provided to homeowners to facilitate completion of short sales or deeds in lieu of foreclosure.
- Servicer Payments to Unrelated 2nd Lien Holder for Release of 2nd Lien represents payments to related second lien holders for release of second lien mortgages in connection with short sale or deeds-in-lieu transactions.
- Forbearance for Unemployed Borrowers represents forgiveness of payment arrangements on behalf of unemployed borrowers or traditional forbearance programs for unemployed borrowers to keep them in their homes until they can resume payments.
- Deficiency Waivers represents waiver of valid claims, borrower deficiency balances on first or second lien mortgages and release of liens.
- Forgiveness of Principal Associated with a Property When No Foreclosure represents forgiveness of principal associated with a property and release of principal debt.
- Cash Costs Paid by Servicer for Demolition of Property represents payments to demolish properties.
- REO Properties Donated represents properties donated to municipalities, nonprofits, disabled servicemembers, or families of deceased servicemembers.
- Refinances Completed represents eligible loans refinanced with reduced rates. The estimated benefit to borrowers from refinancing is the estimated annual benefit multiplied by 785, which represents the Servicer's weighted multiplier under the Settlement per Exhibit D-9.a.ii.1 and is consistent with what some of the Servicers are reporting in their filings with the U.S. Securities and Exchange Commission. The estimated annual benefit to borrowers is the product of the average annual interest rate reduction, the average unpaid principal loan balance, and the number of borrowers. See below for information on Refinance Solicitations/Offer/Approvals and Refinances Completed by each Servicer.

Refinance Solicitations/Offer/Approvals*	ALLY			BANK OF AMERICA			CITI			CHASE			WELLS			TOTALS - ALL SERVICERS		
	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction	Average Loan Balance	No. of Borrowers	Average Rate Reduction
Refinance Solicitations/Offer/Approvals*	\$205,479	5		\$159,177	69		\$133,724	94		\$107,517	1		\$126,136	282		\$133,611	451	
Refinances Completed	\$296,091	2	3.39%	\$184,196	9	2.01%	\$139,133	68	2.93%	\$107,517	1	0.25%	\$127,398	124	4.31%	\$135,372	204	3.66%

* Refinance Solicitations/Offer/Approvals represents the first lien mortgages considered for refinancing where loan to value exceeds 80% and would not qualify for Servicer's generally available refinancing program as of 9/30/11. This includes mandatory solicitation borrowers under 9.a. of Exhibit D.

¹⁵ 1st Lien Modification Trials Offered/Approved represents all first lien mortgages where firm modification offers were made to the borrower.

¹⁶ 1st Lien Modification Trials Started/In Process represents all first lien mortgages for which any payment had been made in a trial modification after March 1, 2012. Trial may have been Offered/Approved in current or past quarter.